

**O**Herman Miller

Retail Profitability Redefined

# Herman Miller MIRRA 2 CHAIR Product Journey



#### ABOUT INTELLIGENCE NODE

#### Create a Winning eCommerce Business

Intelligence Node helps eCommerce businesses convert shoppers into buyers with real-time price, assortment, and search analytic insights.

Our proprietary Al-driven algorithms offer the most accurate product matching and the fastest data refresh rates in the industry.

Leading as a premier independent data powerhouse, Intelligence Node has created the world's largest pricing dataset with unmatched accuracy - feeding the growth of more than \$600 billion in retail revenue globally.

We help you convert shoppers into buyers by helping you compete and win in the following key areas:







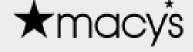
**Assortment** 



Search visibility



Minimum Advertised
Price compliance

















#### WHY INTELLIGENCE NODE?

#### Best-In Class, Award-Winning AI Capabilities

Intelligence Node's pricing and competitive analytics platform reveals actionable data insights enabling dramatic margin growth and a rapid ROI.

We offer the most accurate AI-based product matching, the fastest real-time refresh rates, no technology integration, and much more.



**Best-in-Class Product Matching** 99%



Fastest Data Refresh Rate 10-second



Setup Integration in Less than 1 day



**Broadest Multi-currency Multilingual Setup** 100+ languages



**SERP & SEO Insights** to rank on 1<sup>st</sup> page



Largest Al-driven Retail Dataset, Globally 1 billion +

#### **CONTENTS**

- Discovering and mapping exact and similar products
- Leveraging patent-ready technology
- Monitoring pricing and visibility trends

The following slides cover the journey of a single product from discovery to real-time price optimization.

The same can be replaced across any product, across any retail category and any geography/retailer.

# PRODUCT IN CONSIDERATION: HERMAN MILLER MIRRA 2 CHAIR

Description: Herman Miller Mirra 2 Chair - Tilt Limiter and Seat Angle, Butterfly Back

#### **Details:**

Color: Graphite

Material: Synthetic Fiber

Item Weight: 35 lbs

Product Dimensions: 26.5 x 28 x 38.8 inches

Style: Contemporary & Modern

Adjustable Height: Yes

Recline Angle: 99.5 degree, 122 degree Locking Mechanism: Push Back Lock

Bend Direction: Outward

Ergonomic: Yes

Average Customer Review: ★★★★

Amazon Best Sellers Rank: #183 in Home & Kitchen > Furniture >

Home Office Furniture > Home Office

Desk Chairs > Adjustable Chairs





Selling Price: \$979

#### INTELLIGENCE NODE PRODUCT JOURNEY

VISIBILITY

Discover and compare exact and similar

product across the globe

PRICE

Update and review prices basis real-time price comparisons and insights across platforms

DISCOUNT

Leverage competitor movements to generate smart prices and offer discounts

**ATTRIBUTES** 

Analyze SKUs on an attribute level to identify demand patterns

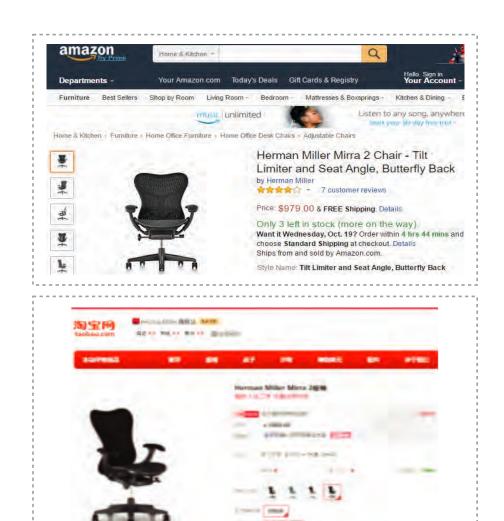


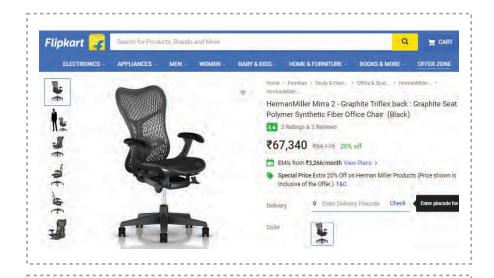
# DISCOVER AND MAP EXACT AND SIMILAR PRODUCTS

# EXACT MATCH ACROSS RETAILERS, CATEGORIES, AND CATALOG LANGUAGES



#### PRODUCT IMAGES ACROSS THE GLOBE











#### SIMILAR MATCHES





Style

Adjustable Height

Head Support

Swivel

Locking Mechanism

Bend Direction

Ergonomic

Color

Item Weight

**Product Dimentions** (In inches)

Contemporary & Modern

Yes

Back

No

Push Back Lock

Outward

Yes

Black

35 lbs

26.5 x 28 x 38.8

Steelcase

Similar product

Contemporary & Modern

Yes

Back

No

Push Back Lock

Outward

Yes

Black

45.8 lbs

24.8 x 27 x 43.2



Similar product

Contemporary & Modern

Yes

Back

No

Push Back Lock

Outward

Yes

Black

55 lbs

29 x 29 x 40

Height is a major difference, seat depth and width have marginal difference

# USING PATENT-READY TECHNOLOGY

#### WE CRAWL INTELLIGENTLY!

Case Study: Smart crawling

#### **February**

Intelligence Node deploys new crawling framework by implementing Machine Learning and in-house developed smart algorithms that predict website blocking patterns

#### June

Amazon changed/improved its anti-scraping technology

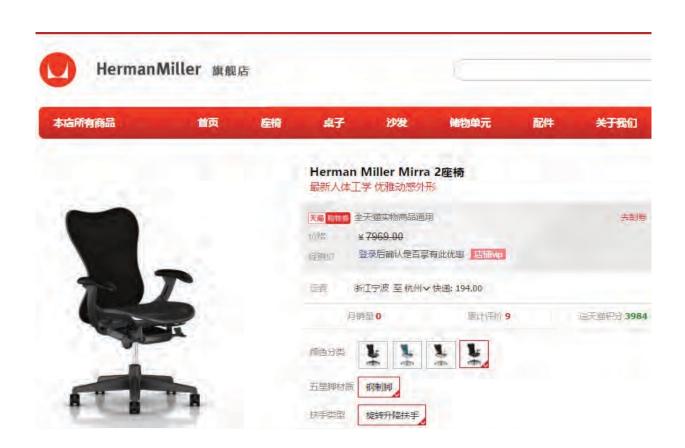
#### July

Intelligence Node receives requests from competitive companies to assist with Amazon



# OUR TECHNOLOGY ENABLES ACCESS TO THE WHOLE E-COMMERCE WORLD

Multilingual platform currently supports twenty-nine languages from geographies, which together cover 95% of the world's gross domestic product (GDP)



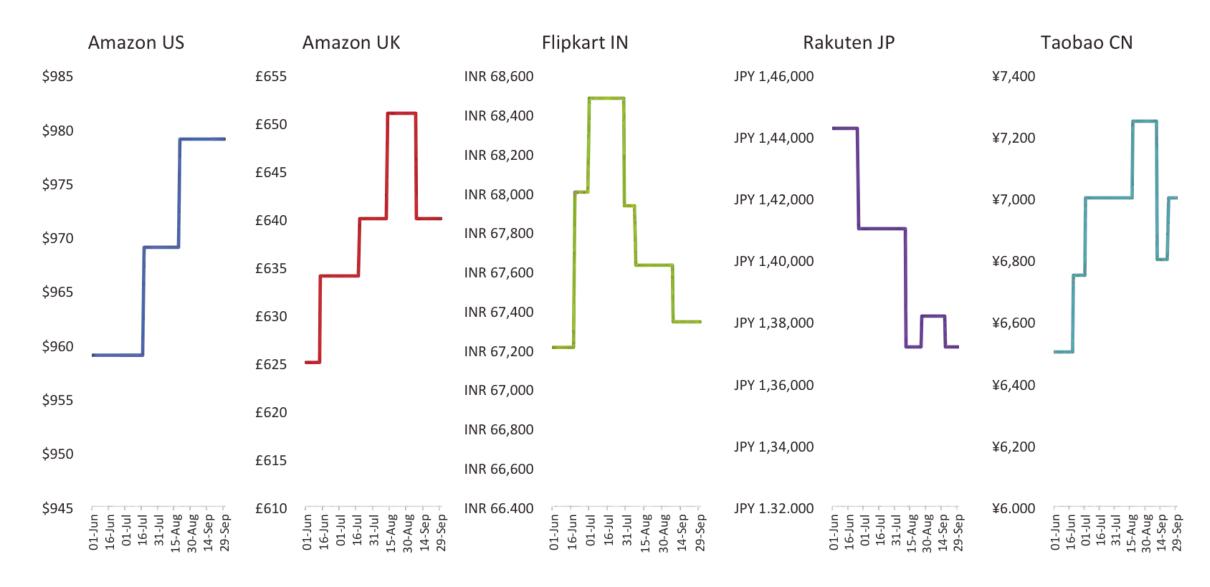
Using our crawling technology, we are able to listen to data not only on the web but also on mobile platforms



# MONITORING PRICING AND VISIBILITY TRENDS

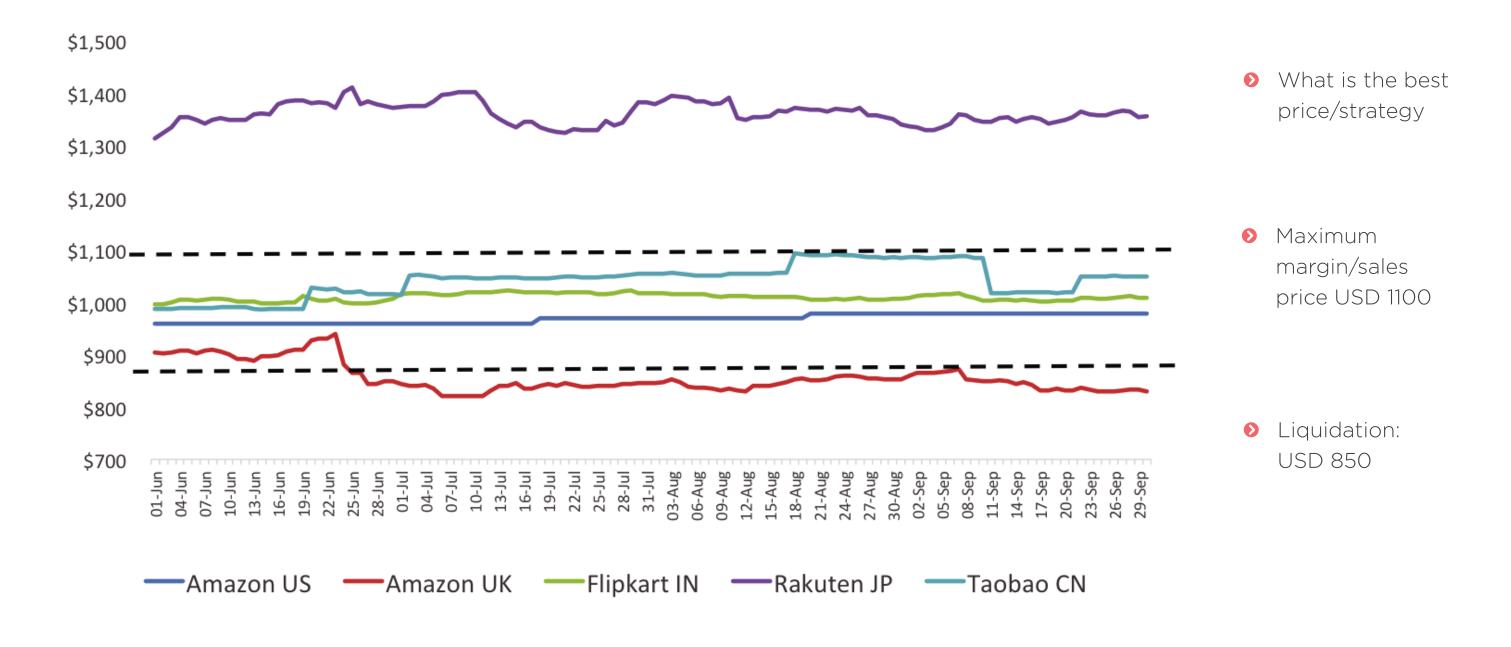
#### PRICES IN LOCAL CURRENCIES

Compete with local players effectively with price comparison across local currencies

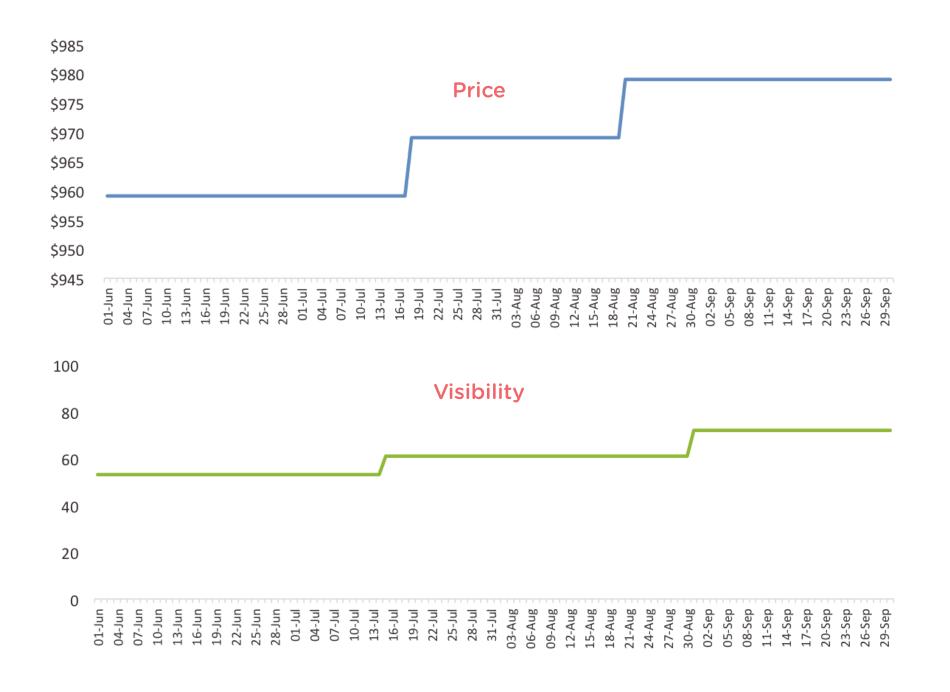


Compete with local players effectively with price comparison across local currencies

#### SINGLE CURRENCY VIEW AS WELL (USD)

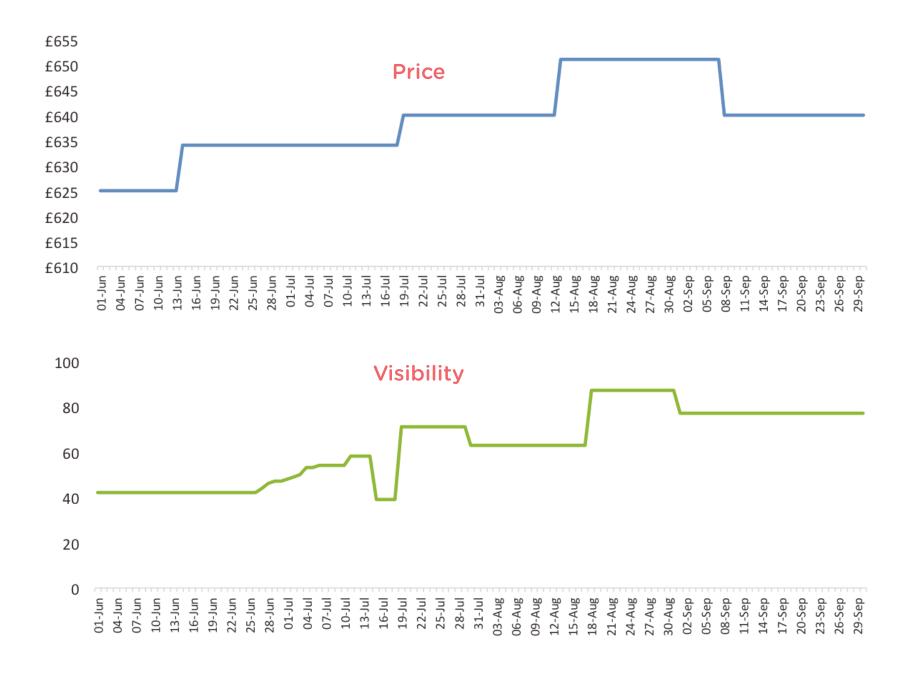


## AMAZON'S (US) STRATEGY - HERMAN MILLER MIRRA 2 CHAIR



Increase in price and corresponding increment in visibility of the product

## AMAZON'S (UK) STRATEGY - HERMAN MILLER MIRRA 2 CHAIR



- Upward trend in price till first week of Sept.
- Price is stable after marginal drop in price
- Visibility has been fluctuating till August but it remained unchanged for September

## FLIPKART'S (IN) STRATEGY - HERMAN MILLER MIRRA 2 CHAIR



- Price is quite stable after offering -24% uninterrupted discount on the product
- Visibility also remains stable at 90

## RAKUTEN'S (JP) STRATEGY - HERMAN MILLER MIRRA 2 CHAIR



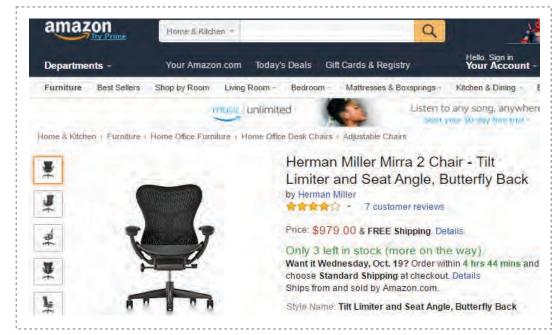
- Price is continuously declining since last week of June
- However, visibility is following upward trend

## TAOBAO'S (CN) STRATEGY - HERMAN MILLER MIRRA 2 CHAIR



- Tweak in price by changing the product's visibility
- Product performance is being tested with different strategies:
  - Onstant price and dynamic visibility
  - Constant price and constant visibility

# NO CLEAR PICTURE ON AMOUNT OF DISCOUNT OFFERED



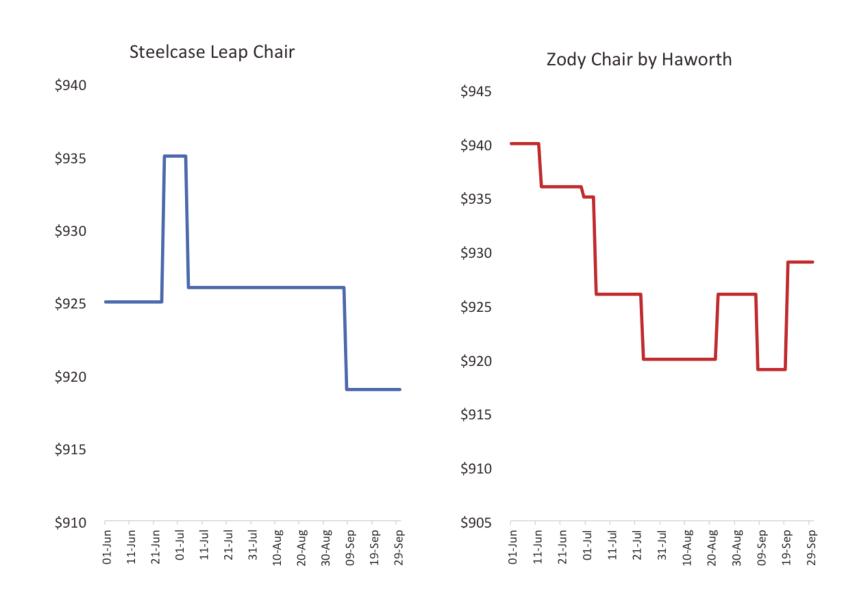






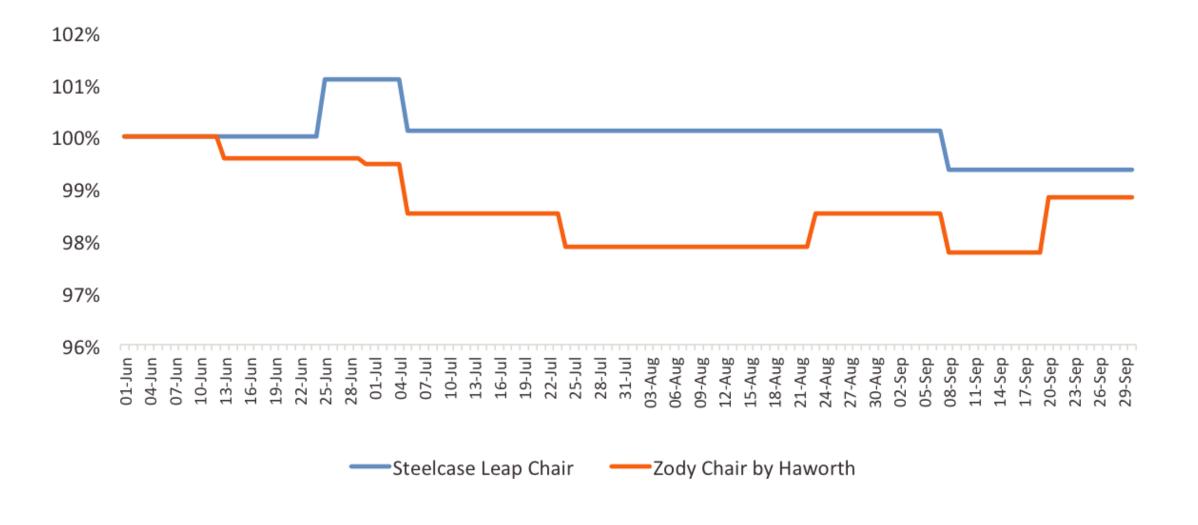
# SIMILAR ITEM ANALYTICS

# PRICES OF SIMILAR PRODUCTS ON AMAZON.COM



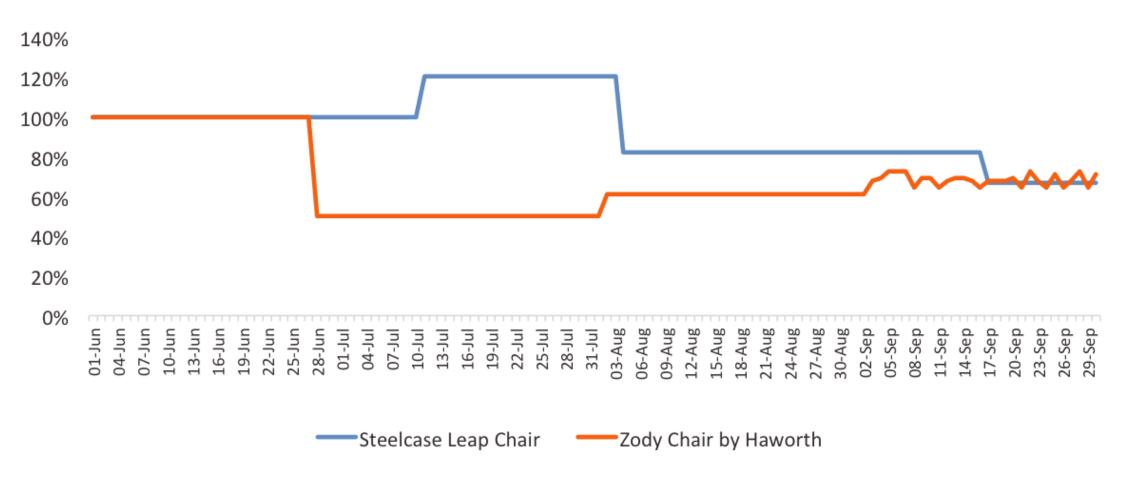
Monitor prices of similar products for a particular time period, analyze price movements on various platforms and alter pricing accordingly

## PRICES OF SIMILAR ITEMS ON **AMAZON.COM AT BASE 100%**



- Price of Zody chair is much lower as compared to Steelcase's leap chair
- Price remained stable for Zody chair for most of the days except twice changes
- Steelcase leap chair dropped price at its lowest on 25th July and then it gradually started recovering

## VISIBLITY OF SIMILAR PRODUCTS ON **AMAZON.COM AT BASE 100%**



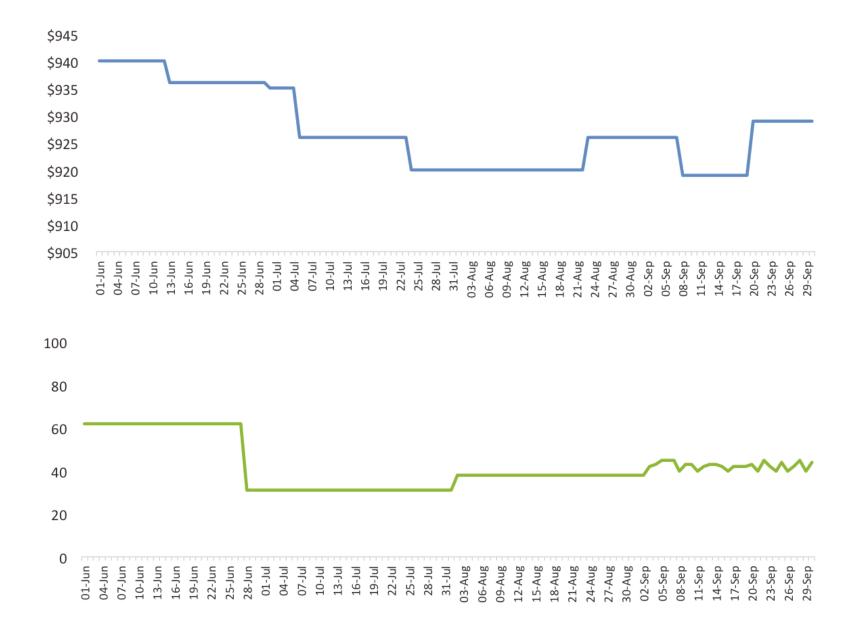
Visibility of Zody chair was lower as compared to Steelcase's leap chair during July, August and mid September

# AMAZON'S (US) STRATEGY - STEELCASE LEAP CHAIR



- Price is lowest in September after a jump in last week of June
- Visibility is lower and its following downward trend since August

# AMAZON'S (US) STRATEGY - ZODY CHAIR BY HAWORTH

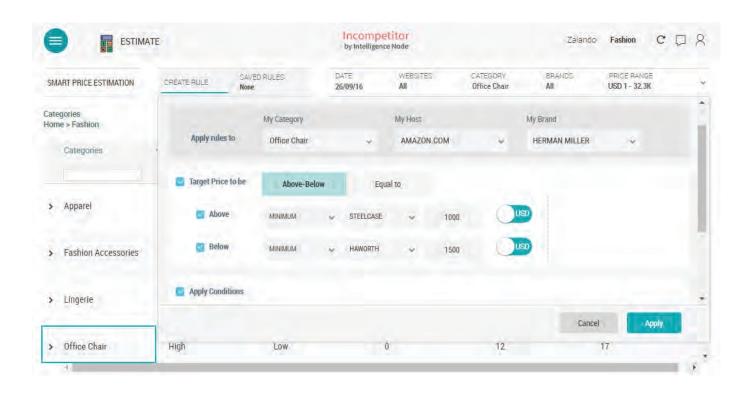


- Tweaking in price has been continuous and \$919 was the lowest during mid September
- Visibility has remained quite stable after a sudden downfall in June end

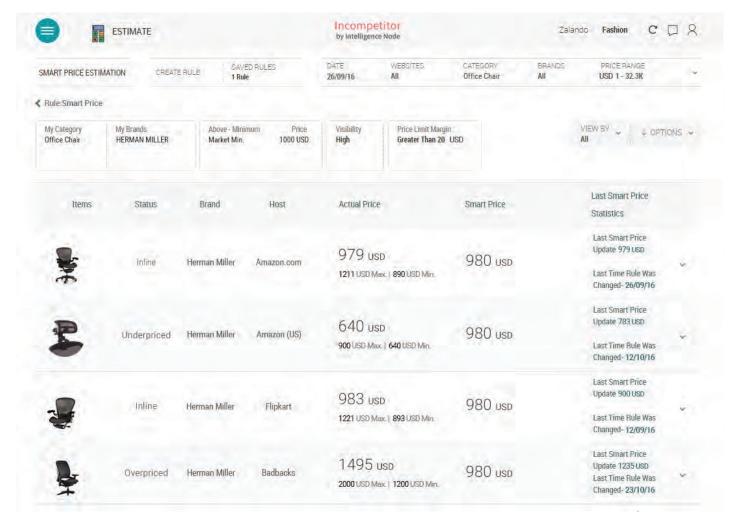
# WHAT'S NEXT?

# PRICING BASED ON **COMPETITIVE MOVEMENTS**

Set custom pricing rules



Generate smart price



#### PERFORM STORE LEVEL ANALYTICS

Identify products at a group or store level that are candidates for price change or have cross-sell/upsell potential with other related products.

#### **Price stretch/elasticity**

• Identify the best price (by SKU) to maximize revenue, and quantify the impact of mispriced products

#### **Catalog & Inventory**

- Forecast demands by SKU and calculate the optimum quantity of inventory (demand based) that should have been in place
- Identify gaps during the period and quantify lost sales

#### **Product Bundling**

- Identify bundling opportunities and efficiencies
- Measure the impact of implementing smart bundling strategies and quantify lost revenue

#### **Basket Dynamics**

• Identify the products which are going into the consumer's basket to define strategies and estimate basket level discount provided you add a certain product to the basket

Book a demo now and experience real-time, data driven eCommerce insights across your retail and competitor landscape.

#### **Contact Us**

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