

CASE STUDY

Competitive Benchmarking & AI Price Monitoring for a Global Consumer Electronics Leader



About the Customer

The customer is a multinational technology company and the world's largest personal computer vendor by unit sales. The client has operations in over 60 countries and sells its products in around 180 countries. Products manufactured by the company include desktop computers, laptops, tablet computers, smartphones, workstations, servers, supercomputers, electronic storage devices, IT management software, and smart televisions.

Business Problem

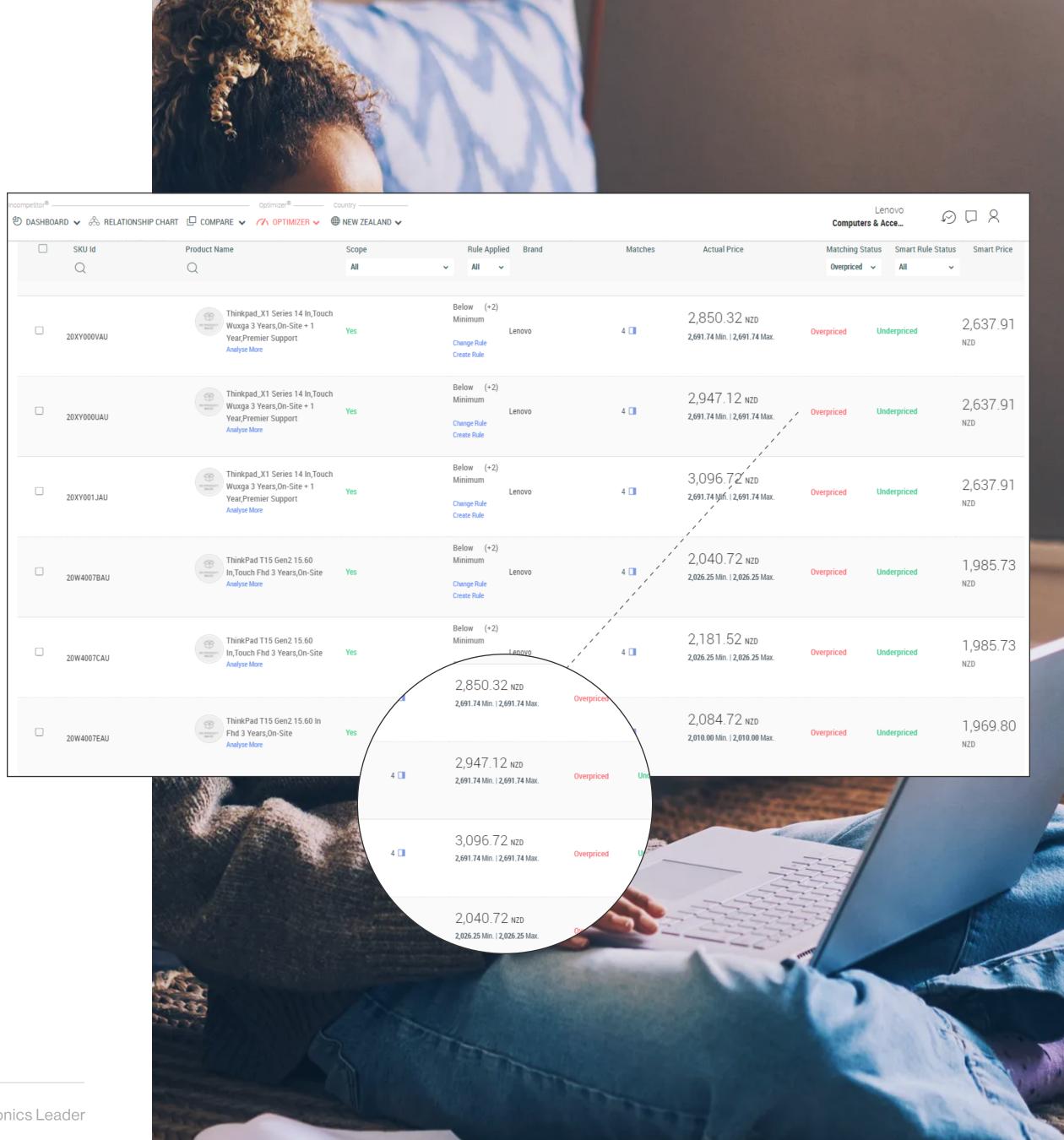
- The customer had very limited visibility into which competitor computer models were positioned against its core product series
- It needed in-depth, attribute level visibility to track competition across different models with varied configurations which often ran into hundreds or even thousands
- ldentifying and comparing the closest competitors' items from hundreds of options and tracking them for price changes daily was a big challenge





Solution

- Intelligence Node identified all the options on the competitor websites and using Al-driven algorithms picked the closest relevant matches for the client across its Australia and New Zealand operations
- Besides identifying a match, Intelligence Node helped the client make competent price adjustments across hundreds of SKUs based on the difference in specifications (4 GB vs 8 GB RAM, etc.)
- This ensured price normalization on a daily basis and competitive pricing across specifications, especially across competitive brands Dell and HP
- Intelligence Node dashboards enable the client team to independently manage price changes at the component level and update prices daily based on meaningful comparisons and market changes
- With Intelligence Node's pricing and competitive benchmarking solution, the customer can monitor prices at the distributor as well as the retailer level





Intelligence Node Advantage

- P Quick integration The integration process was completed in 2 days
- Using its proprietary ML-enhanced product attribute library, Intelligence Node enabled access to the category, product, and SKU details across the entire competitive set, comparing exact and similar products precisely
- Complete historical overview of catalogs for inventory movements, replenishment rates, new launches, price and promotion histories, and more
- Capability to extract trending attributes, category as well as pricing performance across categories to support predictive trend forecasting
- Daily refresh rates with the ability to refresh data as fast as every 10-seconds for real-time updates



Simplified Intelligence for Complex Retail Decisions

Schedule a demo and see firsthand how Intelligence Node is helping leading global brands and retailers leverage advanced data to unlock growth, savings, and profitability.

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